

**DISCOVER CRITICAL FREE INFORMATION YOU NEED TO KNOW BEFORE BUYING A WALK-IN or SLIDE-IN BATHTUB!**

**All Walk-In Bathtubs Are NOT Created Equal!**

**If do not know the answer to ANY of the following questions, PLEASE CALL US! You also need to know why this information is important. So, if you don't know why a question is on this list,...CALL US!**

**Answer information for all bathers, as well as for current or future assisted bathers, and call us at 800-688-0055 for your FREE personal and confidential walk-in bathtub evaluation.**

List the Make, Models and Features of EVERY walk-in bathtub you are considering purchasing before calling for your FREE evaluation! We will provide you with friendly, professional objective feedback and help you discover what products will best suit your needs, regardless of the brand you may ultimately decide to choose.

**NOTE: All information that MUST BE KNOWN BEFORE YOU CAN MAKE A BUYING DECISION is followed by the toll free number (800-688-0055). If you do not know this information, it is imperative that you call immediately and we can help you locate that information in order to proceed with the evaluation.**

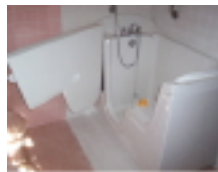
Manufacturer: \_\_\_\_\_

Model: \_\_\_\_\_

Dealer: \_\_\_\_\_

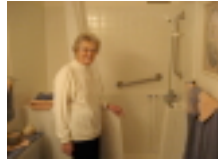
Web Address: \_\_\_\_\_

(PROVIDE SAME INFORMATION FOR ALL MODELS, IF CONSIDERING MORE THAN ONE)



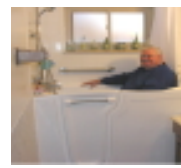
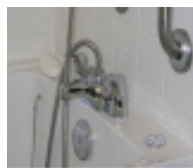
**1. Why are you interested in purchasing a walk-in bathing appliance?** Be specific and think about your personal issues entering and exiting your current bathing environment, as well as specifics regarding any health or mobility challenges you may be experiencing.

- Is it important for you to be able to live independently for as long as possible in your current home? \_\_\_\_\_
- Do you want to avoid going into a nursing home or assisted living facility? \_\_\_\_\_
- Do you require help to exit or enter the bathing environment? \_\_\_\_\_
- Is bathing/soaking/showering regularly stressful or risky for you? \_\_\_\_\_
- Would a major injury, hospital stay or nursing home admission impact your financial stability? \_\_\_\_\_

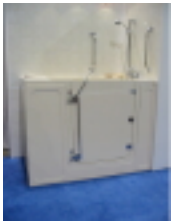


## 2. What medical/mobility needs do you have?

- Do you currently use any assistance in your mobility? \_\_\_\_\_ If so, is it medical equipment, or human assistance? \_\_\_\_\_
- What medical health challenges are you currently experiencing?
- Are they expected to worsen over time? \_\_\_\_\_
- Are you currently taking medications? \_\_\_\_\_
- How many separate prescriptions do you take? \_\_\_\_\_
- Has anyone told you Medical Hydrotherapy™ would be beneficial to you? \_\_\_\_\_



**3. Size of Tub.** Don't take size of the bathing well for granted. This is not a "one-size-fits-all" purchase. Making sure the appliance you are investing thousands of dollars to purchase will function comfortably for all bathers is important to your quality of life in using it. Answer for each walk-in bathtub model under consideration.

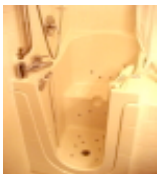


- Do you know the overall *bathing well* dimensions? \_\_\_\_\_  
(NOTE: Not outside tub dimensions, but the inside of the bathing well)

Dimensions Height. \_\_\_\_ in. x Width \_\_\_\_ in. x Length \_\_\_\_ in.

- Is this size sufficient for your body shape and size? \_\_\_\_\_  
(If you don't know, call us at 800-688-0055)

- How many gallons of water does the tub hold? \_\_\_\_\_ gal.  
What size is your hot water heater? \_\_\_\_\_ gal.



Will the water heater provide sufficient hot water to fill the tub? \_\_\_\_

- What is the Depth of tub at overflow? \_\_\_\_\_
- Will the depth of the tub permit mid-chest soaking for all bathers? \_\_\_\_\_  
(If you don't know, call for help at 800-688-0055)
- Is the seat height ADA compliant and appropriate for your needs? \_\_\_\_  
Do you know the height of seat? \_\_\_\_\_



Is this the appropriate height for you? \_\_\_\_\_  
(If you don't know, call us at 800-688-0055)

- What is the threshold height? \_\_\_\_\_ in.d
- Can you easily clear the threshold height to enter the tub? \_\_\_\_\_  
(If you don't know, call us at 800-688-0055)



- What are the *outside dimensions* of the tub? (NOTE: These are the dimensions that most manufacturers use to sell their tubs)

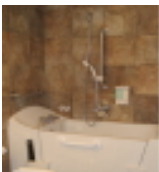
Dimensions: Height. \_\_\_\_ in. x Width \_\_\_\_ in. x Length \_\_\_\_ in.

- Are there any issues getting the tub into the desired bathing environment? \_\_\_\_\_  
How wide is your bathroom door? \_\_\_\_\_ in.  
How wide is the tub at its narrowest point? \_\_\_\_\_ in.  
(If you don't know, call us at 800-688-0055)  
Are there any turns or hallways to pass through? \_\_\_\_\_

**4. Safety Devices and Grab Bars.** Stabilization location is a very important aspect of making your bathing area safe. You cannot rely on walk-in bathtub manufacturers, dealers, and certainly not sales people, to provide appropriate devices. If a manufacturer even thinks about stabilization, they tend to treat grab bars as features that are the same for everyone. Nothing could be farther from the truth!



- Does the tub have grab bars built into it? \_\_\_\_\_
- Are they inside the bathing area? \_\_\_\_\_
- Are they located in the correct position for your personal use? \_\_\_\_\_



- Do they create a hip bruising or other safety issue? \_\_\_\_\_  
(If you don't know, call us at 800-688-0055)
- Are the grab bars and devices ADA compliant? \_\_\_\_\_
- Will the bars provide appropriate stabilization for every bather throughout the entry and exit process? \_\_\_\_\_  
(If you don't know, call us at 800-688-0055)

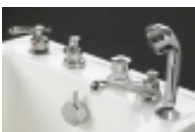
**5. Filling and Draining Issues.** Walk-in and Slide-in bathing appliances create a totally different bathing experience from traditional tubs and showers. You will enter, sit, close the door and wait for the tub to fill. After the bath or hydrotherapy, the bather waits for it to drain before opening the door to exit. How fast the tub fills up and drains is a major quality of life issue for you, and something MOST manufacturers don't even think about.



- What kind of filler valve does the tub have? \_\_\_\_\_  
(If you don't know, call us at 800-688-0055)
- Is the filler valve independent of the tub, or fabricated into the design of the tub shell? \_\_\_\_\_



- What size is the filler valve?  $\frac{3}{4}$  inch \_\_\_\_\_  $\frac{1}{2}$  inch \_\_\_\_\_  
(If you don't know, call us at 800-688-0055)
- Does the tub come with a hand held shower? \_\_\_\_\_
- How is the shower valve operated?  
Diverter \_\_\_ Separately Plumbed \_\_\_



- If separately plumbed, is the shower thermostatically controlled? \_\_\_\_\_
- Is the hand held shower ADA compliant? \_\_\_\_\_  
(If you don't know, call us at 800-688-0055)



- What is the draining mechanism used?  
Single Mechanical \_\_\_ Single Manual \_\_\_  
Single Fast Flow \_\_\_ Dual Fast Flow \_\_\_  
(If you don't know, call us at 800-688-0055)



- Is it a sanitary drain? \_\_\_\_\_ Cable operates? \_\_\_
- Assuming a standard 1½" drain line, do you know how fast the unit will drain? \_\_\_\_\_ minutes
- Does the manufacturer provide a thermostatic mixing valve? \_\_\_\_\_  
What kind of valve is it? Temperature Protection Valve \_\_\_\_\_  
Manual Blend Valve \_\_\_ Pressure Balance Valve \_\_\_  
(If you don't know, call us at 800-688-0055)

**6. Construction Method and Material.** There is much confusion in the market place as manufacturers taut the benefits of their approach to fabricating walk-in tubs. I do not intend to attempt to go over all aspects of the various construction approaches here, There are only a few bits of information you need to know when it comes to construction related issues. Remember, a walk-in tub is a "deep bathing well" appliance, and cannot be manufactured as simply or as inexpensively as traditional shallow bathtubs or shower pans. So, how the tub is fabricated is important to long-term satisfaction and performance.



- What is the material used in construction of the outer skin?  
Fiberglass? \_\_\_ Acrylic? \_\_\_ Both? \_\_\_ ABS Acrylic? \_\_\_
- Is the outer surface material non-porous? \_\_\_\_\_
- Is the manufacturer promoting the use of "leveling legs"? \_\_\_\_\_



- Does the manufacturer guarantee the shell of the tub? \_\_\_\_\_  
How long? \_\_\_\_\_ yrs  
(If you don't know, call us at 800-688-0055)



- What is the internal structure of the tubs?  
Metal frame? \_\_\_ Integrated wood frame \_\_\_ Frameless shell? \_\_\_  
If metal, is it steel, stainless steel, or aluminum? \_\_\_\_\_?

- How are the frame joints connected?  
Bolts? \_\_\_ Welded? \_\_\_ Screws/Glue? \_\_\_\_\_

- How is the shell connected to the frame?  
Mechanical connectors? \_\_\_ Chopped fiberglass? \_\_\_ Hand laid? \_\_\_



- How is the bathing well supported and integrated to the frame?  
Floating frame? \_\_\_ Plywood flooring? \_\_\_ Metal Joists? \_\_\_

**7. Medical Hydrotherapy™.** Without a doubt, one of the most compelling reasons to invest in a walk-in bathtub is the option to add hydrotherapy. We have developed a complete system to this healing technology that establishes a proprietary process we call Medical Hydrotherapy™. However, there are several factors you need to know before deciding what approach is right for you.



- Is the tub jetted? \_\_\_\_\_
- Does the manufacturer promote:  
Water jetting? \_\_\_\_ (Jacuzzi) Air jetting? \_\_\_\_ (hydrotherapy) Both? \_\_\_\_



- Which is medically appropriate for you? \_\_\_\_  
(If you don't know, call us at 800-688-0055)
- Is the unit self-cleaning? \_\_\_\_\_
- Are the jets located appropriately for your use? \_\_\_\_\_  
(If you don't know, call us at 800-688-0055)

Now that you have your answers, or maybe even your questions, get together with any one you want to be involved in the process of deciding, and CALL US at 800-688-0055. We strongly encourage you to have your grown children, spouses, friends or any other trusted advisors involved in this process with you. Our courteous professionals will walk you or your loved one's through the evaluation of any tub you have under consideration. We will direct you to the information as it is presented here, so don't worry. We will do the work for you, and help you with the information. Again, we don't care what product you are looking at, or even if you have not looked at all. Either way, our commitment is to help you any way that we can.

We look forward to your call 800-688-0055 or e-mail at:  
[Info@BentleyBaths.com](mailto:Info@BentleyBaths.com)